Arizona Dept. of Health Services Division of Behavioral Health Services

# Tidbits



August 2007

OPS Tidbits is a monthly publication of the Arizona Department of Health Services, Division of Behavioral Health Services, Office of Program Support Services

150 North 18th Avenue, 2nd Floor, Phoenix, AZ 85007

http://www.azdhs.gov/bhs/tidbits

## **Avoiding Duplicate Claim Edit Failures**

For CRS to bill for multiple distinct/independent outpatient visits on the same day, facilities must enter a "G0" Condition Code, to avoid duplicate claim edit failures. Please note that the "G0" Condition Code should only be used to indicate distinct/independent outpatient visits and that all services associated with a single outpatient visit must be combined and billed on a single claim/encounter.

#### Place of Service Added

Effective with dates of service on or after April 1, 2007, the CPT code 36558 (insertion of tunneled centrally inserted central venous catheter without subcutaneous port or pump, age 5 years or older) can be reported with place of service 11 (Office).

Effective with dates of service on or after January 1, 2007, the CPT code 77051 (Computer-aided detection (computer algorithm analysis of digital image data for lesion detection) with further physician review for interpretation, with or without digitization of film radiographic images; diagnostic mammography) can be reported with place of service 11 (Office).

# **ADHS Encourages Electronic Claims**

The Arizona Department of Health Services requests all CRS Sites and RBHAs to encourage their providers to submit claims electronically. The benefits of electronic claim submissions are:

Faster claims processing
More accurate claims entry
Less expensive than manual data entry

# Coding Q & A

There is a correction to the question posed in the Coding Q&A section of the April/May Tidbits. The Question was "can a provider bill individual counseling (H0004) and Level I residential (H0018 or H0019) on the same day". It was intended to read group counseling and not individual counseling. The corrected question is as follows:



Can a provider bill group counseling (H0004 HQ) and Level I residential (H0018 or H0019) on the same day? Answer:

Yes. The Covered Services Guide states at

the bottom of page 32, "Generally group counseling and level I residential (H0018 or H0019) may not be billed on the same day." However, based on behavioral health recipient needs, certain specialized group behavioral health counseling and therapy services may be billed on the same day as level I residential treatment center or behavioral health short-term residential services. The clinical rationale for providing specialized group behavioral health counseling and therapy services must be specifically documented in the service plan and progress note. ADHS/DBHS has created a quarterly report to monitor the appropriate use of H0004 HQ

when billed on the same day as level I residential treatment center or behavioral health short-term resi-



dential services.

What is the best place of service (POS) to bill a take home methadone supply?



When determining POS, one should examine exactly where the service took place. The "service" is where the methadone supply was distributed. One should affix the POS that most accurately the potting of POS code 23 (Outpotient

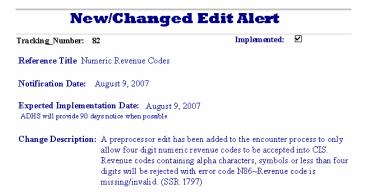
describes the setting. If POS code 22 (Outpatient Hospital) most accurately describes the setting then POS code 22 (Outpatient Hospital) would be the best code to use. If say perhaps the setting was more of a small clinic then POS 11 (Office) would be more appropriate to use.

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## !! Edit Alerts !!

An Edit Alert is a faxed and/or e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure all Edit alerts are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first

made available and again in the following monthly publication of Tidbits.



**Description:** A preprocessor edit has been added to the encounter process to only allow four digit numeric revenue codes to be accepted into CIS. All other codes will be rejected: error code N86 – revenue code is missing/invalid.



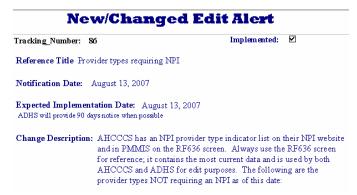
**Description:** The existing edits for duplicates, billing limitations, and max units have been modified to allow an exception for encounters submitted with non-registered client IDs.

| New/Changed Edit Alert                        |   |   |                   |  |
|---|---|---|-------------------|--|
| Tracking_Number: 8                            | 4   | Implemented:  | <b>V</b>          |  |
| Reference Title Date                          | of Death Encounter Edit   |   |                   |  |
| Notification Date:                            | August 9, 2007  |   |                   |  |
| Expected Implement<br>ADHS will provide 90 da | ration Date: August 9, 20<br>ys notice when possible  | 007   |                   |  |
| Change Description:                           | : A preprocessor edit has been added to the encounter process to reject encounters submitted for dates of service after the date of death. (SSR 1769) |   |                   |  |
|   | Encounters submitted fo<br>be rejected for:<br>N245~Date of death is p  | r dates of service after the da<br>rior to date of service. | ate of death will |  |

**Description:** Preprocessor edit added to reject encounters submitted after date of death.

#### **New/Changed Edit Alert** Implemented: 🗹 Tracking Number: 85 Reference Title Date of Death Intake and Closure Edits - UPDATE Notification Date: August 9, 2007 Expected Implementation Date: August 9, 2007 ADHS will provide 90 days notice when possible Change Description: Preprocessor edits have been added to the intake and closure processes to reject intakes and intake date changes submitted for dates after the date of death, and to reject closures and closure date changes submitted for dates after the date of death. (SSR 1827) Intakes and intake date changes submitted for dates after the date of death will be rejected for: N258~Date of death is prior to intake date Closures and closure date changes submitted for dates after the date of death will be rejected for: N259-Date of death is prior to closure date

**Description:** A preprocessor edit has been added to reject intakes, intake date changes, closures, and closure date changes submitted for dates after the date of death.



**Description:** AHCCCS has an NPI provider type indicator list on their NPI website and in PMMIS on the RF636 screen. PMMIS will be the most up-to-date reference.

| New/Changed Edit Alert |  |                                  |                   |  |
|------------------------|--|----------------------------------|-------------------|--|
| Tracking_Number:       | 87   | Implemented:                     | V                 |  |
| Reference Title RB     | HA Tribal Client Services  |                                  |                   |  |
| Notification Date:     | August 21, 2007  |                                  |                   |  |
|                        | ntation Date: August 21, 2<br>lays notice when possible  | 007                              |                   |  |
| Change Description     | : Tribal clients enrolled and receiving services through a RBHA must<br>bill all services not covered by P.L. 93-638 to the RBHA. Services<br>covered by P.L. 93-638, must be billed directly to AHCCCS. |                                  |                   |  |
|                        | Billing may be done unde   | r the same provider ID whe<br>S. | ther being billed |  |

**Description:** Tribal clients enrolled and receiving services through a RBHA must bill all services not covered by P.L. 93-638 to the RBHA. Services covered by P.L. 93-638 must be billed directly to AHCCCS.

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## **Provider Types Updated**

Effective with dates of service on or after January 1, 2006, the following HCPCS codes have been added to provider type 23 (Home Health Agency).

- G0151-Services of physical therapist in home health setting, each 15 minutes
- G0152-Services of occupational therapist in home health setting, each 15 minutes
- G0153-Services of speech and language pathologist in home health setting, each 15 minutes
- G0154-Services of skilled nurse in home health setting, each 15 minutes

Effective with dates of service on or after December 1, 2006, the following CPT codes have been added to provider type 31 (DO-Physician Osteopath)

- 01230-Anesthesia for open procedures involving upper two-thirds of femur, not otherwise specified
- 01480-Anesthesia for open procedures on bones of lower leg, ankle, and foot, not other wise specified

# **National Provider Identifier (NPI)**

The Centers for Medicare & Medicaid Services (CMS) has announced that the National Plan and Provider Enumeration System (NPPES) Freedom of Information Act (FOIA) data that is able to be disclosed will be made available on September 4, 2007.

Information will be available from the NPI Registry (query-only database) on September 4, 2007 and approximately one week later through a downloadable file. Additional information regarding the NPI Registry, FOIA- data that is able to be disclosed, and the downloadable file can be found on the CMS website at <a href="http://www.cms.hhs.gov/NationalProvIdentStand/06a">http://www.cms.hhs.gov/NationalProvIdentStand/06a</a> <a href="DataDissemination.asp">DataDissemination.asp</a>.

## **DES Contact Number**

For any changes in member enrollment (i.e. name changes, demographic changes, etc.)

## **DES Communications Center**

Maricopa County: (602) 542-9935 Statewide: 1-800-352-8401



# Security IDs for All BHS Secure Systems

Any person, needing access to the PMMIS system, must submit the

required paperwork and use the individual ID assigned from AHCCCS Data Security during the registration process. Under no circumstance should there by any 'sharing' of user names and/or passwords. Currently there is no limit (within reason) on the number of users available to the T/RBHAs; individual providers are not authorized access to PMMIS through the Division.

The Office of Program Integrity must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution System, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form, User Affirmation Statement, or Confidentiality Agreement to Stacy Mobbs at (602) 364-4736.

If you have any questions, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.



## Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

| Eunice Argusta | Gila River<br>Navajo Nation | (602) 364-4526<br>arguste@azdhs.gov |
|----------------|-----------------------------|-------------------------------------|
|                | Pascua Yaqui                |                                     |
| Javier Higuera | CPSA 26 & 27                | (602) 364-4715                      |
|                | Tucson CRS                  | higuerj@azdhs.gov                   |
| Gary Szymanski | Magellan                    | (602) 364-4677                      |
|                | ValueOptions                | szymang@azdhs.gov                   |
| Renee Chavez   | NARBHA                      | (602) 364-4734                      |
|                |                             | chavezr@azdhs.gov                   |
| Jerri Gray     | Cenpatico                   | (602) 364-1479                      |
|                | 02 & 22                     | grayj@azdhs.gov                     |
| Kevin Gibson   | Flagstaff CRS               | (602) 364-4727                      |
|                | Yuma CRS                    | gibsonk@azdhs.gov                   |
| Kayla Caisse   | Phoenix CRS                 | (602) 364-4731                      |
| -              |                             | caissek@azdhs.gov                   |

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## Reporting Program Fraud and Abuse

If you need assistance or to report an incident of suspected Fraud, Waste, and/or Abuse, please contact us at:

| Tim<br>Stanley  | Manager | (602)<br>364-<br>4781 | stanleti@azdhs.gov |
|-----------------|---------|-----------------------|--------------------|
| Stacy<br>Mobbs  | Auditor | (602)<br>364-<br>4708 | mobbss@azdhs.gov   |
| Sandra<br>Reyes | Auditor | (602)<br>364-<br>4426 | reyess@azdhs.gov   |

If you wish to remain anonymous, you may make a report through our Fraud and Abuse Hotline at 602 364-3758 (locally) or 1 866 569-4927 (toll free) or email at ReportFraud@azdhs.gov.

If you prefer, you may write at:

Tim Stanley, Manager, Office of Program Integrity Arizona Department of Health Services Office of the Deputy Director 150 N. 18th Avenue, Suite 280 Phoenix, Arizona 85007

All reports are kept confidential and may be reported to other agencies



## **New Staff at OPS**

We are excited to announce, the Office of Program Support has recently hired a Contracts Management Specialist III. Donna Logan started on August 27, 2007. She brings with her years of

healthcare and social service experience. Starting at a young age, she worked direct care with intercity children up in Chicago. Donna moved to Arizona 16 years ago and has work for the Department of Economic Security, Division of Developmental Disabilities, and Adult Protective Services. She came to us from Nova where she was the AHCCCS Eligibility Specialist. We are excited to have her on the team and she says "I am happy to be back in the state service and to be part of OPS."

Donna Logan

Contracts Management Specialist

(602) 364-4716 logand@azdhs.gov